



UNITED STATES OF AMERICA  
FEDERAL TRADE COMMISSION

[REDACTED]  
Great Falls, Virginia [REDACTED]

Re: FOIA Request No. 2002-152  
Quixtar

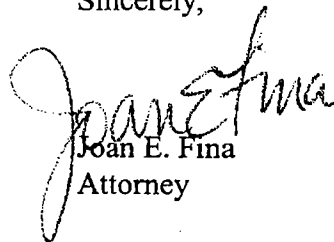
Dear [REDACTED]

This responds to your November 26, 2001, letter requesting information about Quixtar. We are responding to your request under the provisions of the Freedom of Information Act ("FOIA"), the law that gives citizens the right to access government records. Pursuant to the FOIA and agency policy, we have searched our records as of November 26, 2001, for the records requested.

In a November 26, 2001, conversation With Margaret Woodson, you amended your request to seek only the documents we released in a previous request. Your amended request is granted and the accessible documents are enclosed

If you have any questions, please contact Margaret Woodson at (202) 326-2417.

Sincerely,

  
Joan E. Fina  
Attorney



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

**Transaction**

Ref No.: 956190      Contact Type: Complaint      Source: Consumer      TCS? y

Comments: They are advertising camcorders for auction on ebay, but say that we must pay a FLAT amount for sales tax, and that everyone must pay the tax no matter where we live, even though the company they work for is located just in Michigan. I have two emails from them regarding this policy. Thank you for looking into what may be illegitimate tax charges that they probably are not even forwarding to the government.

Created By: JMOORE      Created Date: 05/17/00

Updated By:      Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid:      Payment Method:

Agency Contact: Internet      Complaint Date: 05/15/00

Initial Contact: Internet (Other)      Transaction Date: 05/15/00

Initial Response:

Product/Service: Internet Auction

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

**Consumer**

Complaining  
Company/Org.:

Last name: [REDACTED]      First: [REDACTED]

Address: [REDACTED]

City: [REDACTED]      State: [REDACTED]

Country: UNITED STATES

Work phone: [REDACTED]

Fax Number: () -

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: [REDACTED]      Year Of Birth



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

**Company**

Company: Quixtar

Address: via email at: mdketter@bellatlanti  
(Denise & Michael Ketterer)-

City: State: XX Zip:

Country: Not Available

Email: mdketter@bellatlantic.net URL:  
(Denise & Michael Ketterer)

Phone: ( ) - Ext:

Company: Quixtar

Address: via email at: mdketter@bellatlanti  
(Denise & Michael Ketterer)

City: State: XX Zip:

Country: Not Available

Email: URL:

Phone: ( ) - Ext:

**Company Representative**

Rep Name: Ketterer, Denise & Michael Title:

**Associated Company**



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

Transaction

Ref No.: 952976 Contact Type:Complaint Source: Consumer TCS? y

Comments: In Oct. 99 consumer was invited to a meeting, he didn't know what it was about but once he got there he brought into it. It was started by 2nd Generation of the Amway founders. She spent about \$1000 for function, trip, hotel and a host of tapes. He sponsored 2 sons and a couple friends. He was led to believe that it would only take a few hours a week and the money would flow in. He didn't really believe it was that easy, yet thought it possible to become prosperous. He didn't know he had to take 75 IBO's under in order for him to achieve limited success. He emailed Pickering for a refund of the products he purchased and received a response from Sowers who said he was not in the business of refunds but he could return the merchandise and if he sold it he would be issued a refund. He called Sowers and spoke about the refund and Sowers became mad, consumer told him he would continue to attend their meetings until he was not an IBO and Sowers told him he didn't want him there because he was not working the business and said he would do what ever is necessary if he did anything to hurt his family or business. He asked Sowers if he was threathening him and he just said "what ever is necessary.

Created By: ARICHARDSON Created Date: 05/12/00  
Updated By: ARICHARDSON Updated Date: 05/12/00  
Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL  
Amt Requested: 1,000.00  
Amt Paid: 1,000.00 Payment Method:  
Agency Contact: Mail Complaint Date: 03/27/00  
Initial Contact: Unknown Transaction Date: 10/01/99  
Initial Response: In Person  
Product/Service: Multi-Level Mktg\Pyramids\Chain Letters  
Statute/Rule: FTC Act Sec 5 (BCP)



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

Law Violation: Misrepresentations/Deception (note in comments)

**Consumer**

Complaining

Company/Org.:

Last name:

First:

Address:

City:

State:

Country: UNITED STATES

Work phone: ( ) -

Ext:

Fax Number: ( ) -

Home Number: ( ) -

Email:

Age Range:

Year Of Birth

**Company**

Company: Quixtar

Address:

City:

State: XX Zip:

Country: Not Available

Email:

URL:

Phone: ( ) -

Ext:

**Company Representative**

Rep Name: Storms, Don

Title:

Rep Name: Mike, Pickering

Title:

Rep Name: Sowers, Eric

Title:

**Associated Company**



**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Transaction**

Ref No.: 935884      Contact Type: Complaint      Source: Consumer      TCS? Y  
 Comments: I have not lost any money, but this company is promising my fellow classmates that if they pay \$100 they can get in on electronic commerce and earn millions of dollars.  
 Created By: FTUCKER      Created Date: 04/26/00  
 Updated By:      Updated Date:  
 Org Name: PUBLIC USERS - CIS  
 Amt Requested: 100.00  
 Amt Paid: .00      Payment Method: Unknown  
 Agency Contact: Internet      Complaint Date: 04/25/00  
 Initial Contact: In Person      Transaction Date: 04/18/00  
 Initial Response:  
 Product/Service: Bus Opps\Franchises\Distributorships  
 Statute/Rule: Franchise Rule  
 Law Violation: Unsubstantiated Earnings Claims

**Consumer**

Complaining Company/Org.:

Last name: Unknown      First:

Address:

City: [REDACTED]      State: [REDACTED]

Country: UNITED STATES

Work phone: () -      Ext:

Fax Number: () -

Home Number: () -

Email: [REDACTED]

Age Range:      Year Of Birth



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

**Company**

Company: Quixtar

Address:

City:

State: XX Zip:

Country: Not Available

Email: compassion19@collegeclub.com

URL:www.quixtar.com

Phone: ( ) -

Ext:

Company: Quixtar

Address:

City:

State: XX Zip:

Country: Not Available

Email:

URL:

Phone: ( ) -

Ext:

**Company Representative**

Rep Name: DeRamus, Chandra

Title:

**Associated Company**



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

**Transaction**

Ref No.: 920599 Contact Type: Request for Information Source: Consumer TCS? Y

Comments: I am trying to find out any info the FTC has on Quixtar for both the USA & Canada

Created By: JMOORE Created Date: 04/11/00

Updated By: IBOLEN Updated Date: 05/02/00

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Internet Complaint Date: 04/06/00

Initial Contact: Unknown Transaction Date:

Initial Response:

Product/Service: Bus Opps\Franchises\Distributorships

Statute/Rule:

Law Violation:

**Consumer**

Complaining Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: [REDACTED] State: [REDACTED]

Country: UNITED STATES

Work phone: () - Ext:

Fax Number: () -

Home Number: [REDACTED]

Email: [REDACTED].net

Age Range: Year Of Birth





Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

**Company**

Company: Quixtar.com

Address: .....

City: .....

State: XX Zip: .....

Country: Not Available

Email:

URL:www.quixtar.com

Phone: ( ) -

Ext:

Company: Quixtar.com

Address: .....

City: .....

State: XX Zip: .....

Country: Not Available

Email:

URL:

Phone: ( ) -

Ext:

**Company Representative**

**Associated Company**



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

Transaction

Ref No.: 914561 Contact Type: Complaint Source: Consumer TCS? Y

Comments: Eric Logan and Scott Brewton approached my fiancée and I at Burger King where I was formerly a manager. They had a business opportunity that sounded good at first. We gave them our phone number and they contacted us a week later and came to our house to explain this idea. They had us sign up online at their website with our Visa debit card. The contract we were to read and sign was only available at the end of the sign up process online. So after signing up online it automatically printed out the contract and they told us just to sign it and that they would fill out the rest. They didn't even let us read the contract. I called them about a refund after changing my mind and they have yet to return my call. They said it would take 2 to 3 weeks to process a refund, which I feel is wrong. I tried to put a stop payment on it, but my said there is no way to put a stop payment on a debit card payment. Upon researching the better business bureau I found out that this company is Multi level marketing. they never told us that, they told us it was getting paid to shop online. But then they started pushing us to sign people up. I would like this problem looked into and would like you to contact me with the results. Thank you,

Steven Rogusta

Created By: JBLAND Created Date: 04/04/00  
Updated By: IBOLEN Updated Date: 05/01/00  
Org Name: PUBLIC USERS - CIS  
Amt Requested: 100.00  
Amt Paid: 110.90 Payment Method: Check (Personal)  
Agency Contact: Internet Complaint Date: 03/31/00  
Initial Contact: In Person Transaction Date: 03/26/00  
Initial Response:  
Product/Service: Multi-Level Mktg\Pyramids\Chain Letters  
Statute/Rule: FTC Act Sec 5 (BCP)



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

Law Violation: Deception/Misrepresentation

**Consumer**

Complaining  
Company/Org.:

Last name:

First:

Address:

City:

State:

Country: UNITED STATES

Work phone: () - Ext:

Fax Number: () -

Home Number:

Email:

Age Range:

Year Of Birth

**Company**

Company: Quixtar Inc.

Address: 7575 East Fulton

City: Ada

State: MI Zip: 49301

Country: UNITED STATES

Email:

URL:www.quixtar.com

Phone: (616) 787-6000 Ext:

Company: Quixtar Inc.

Address: 7575 East Fulton

City: Ada

State: MI Zip: 49301

Country: UNITED STATES

Email:

URL:

Phone: (616) 787-6000 Ext:

**Company Representative**

Rep Name: Logan, Eric

Title:

**Associated Company**



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

Transaction

Ref No.: 875001 Contact Type: Complaint Source: Consumer TCS? Y

Comments: basically i just wanted to know how or if you've received any serious or numerous complaints about quixtar aka amway online distribution... they seem okay to me but are you aware of any pending suits or legislation which may curtail their operations in the near future

Created By: SMBAILEY Created Date: 02/25/00

Updated By: FTUCKER Updated Date: 02/28/00

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Internet Complaint Date: 02/25/00

Initial Contact: Unknown Transaction Date:

Initial Response:

Product/Service: Bus Opps\Franchises\Distributorships

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining  
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: [REDACTED] State: [REDACTED]

Country: UNITED STATES

Work phone: () - Ext:

Fax Number: () -

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: [REDACTED] Year Of Birth



**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Company**

Company: Quixtar

Address:

City:

State: XX Zip:

Country: Not Available

Email:

URL:

Phone: ( ) -

Ext:

**Company Representative**

**Associated Company**



**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Transaction**

Ref No.: 861649 Contact Type: Complaint Source: Consumer TCS? Y

Comments: This inquiry is for my son Alex who is interested in independent business as means to change work or career. He was contacted by a person and given a folder with material that to me shows the typical Pyramid Scheme of levels and recruiting others. At the end of the booklet there was a blank form where he was supposed to write the names and telephones of prospective recruits. A check of the internet shows that Quixtar is like any other web mall where you can order merchandise. When I tried to check on the merchandise listed, a Panasonic TV, nothing happened. Quixtar is supposed to be part of Amway. I have printed a document on the issue of Pyramid Schemes and of Amway practices from the FTC that I plan to give to him so that he can see what he would be getting into if he continues with this idea. Please send whatever current info that you have on Quixtar or Amway. Sincerely [REDACTED]

Created By: SMBAILEY Created Date: 02/14/00

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Internet Complaint Date: 02/12/00

Initial Contact: In Person Transaction Date: 02/06/00

Initial Response:

Product/Service: Multi-Level Mktg\Pyramids\Chain Letters

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

**Consumer**

Complaining

Company/Org.:

Last name: [REDACTED] First [REDACTED]

Address: [REDACTED]

City: [REDACTED] State [REDACTED]

Country: UNITED STATES

Work phone () - Ext:

Fax Number: () -

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: Year Of Birth



**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Company**

Company: QUIXTAR.COM OR AMWAY

Address:

City:

State: XX Zip:

Country: Not Available

Email:

URL:

Phone: ( ) -

Ext:

**Company Representative**

**Associated Company**



**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Transaction**

Ref No.: 859191      Contact Type: Complaint      Source: Consumer      TCS? y

Comments: I have concern over a network marketing company called Quixtar, Inc. The way the company is set up, a pyramid scheme, it reminds me of International Heritage Incorporated (IHI), which I invested in and lost \$400.00(US). In the presentation that is given, it is said that one buys consumable products and earn points and for X number of point you get money back. To quote from a pamphlet Imagine owning your own mall-except there are no buildings, overhead, inventory, employees, security problems, etc.-yet every time a purchase is mad, you still make the money because the purchase was made through YOUR web-based business. Having been burned once, I am twice shy about such schemes and do not want anyone to loose money thro ugh such devices.sincerely yours, [REDACTED]

Created By: JMOORE      Created Date: 02/10/00

Updated By:      Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid:      Payment Method:

Agency Contact: Internet      Complaint Date: 02/08/00

Initial Contact: Unknown      Transaction Date:

Initial Response:

Product/Service: Multi-Level Mktg\Pyramids\Chain Letters

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

**Consumer**

Complaining Company/Org.:

Last name: [REDACTED]      First: [REDACTED]

Address: [REDACTED]

City: [REDACTED]      State [REDACTED]

Country: UNITED STATES

Work phone ( ) -      Ext:

Fax Number: ( ) -

Home Number: ( ) -

Email: [REDACTED]

Age Range:      Year Of Birth





**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Company**

Company: Quixtar

Address:

City:

State: XX Zip:

Country: Not Available

Email:

URL:www.quixtar.com

Phone: ( ) -

Ext:

Company: Quixtar

Address:

City:

State: XX Zip:

Country: Not Available

Email:

URL:

Phone: ( ) -

Ext:

**Company Representative**

**Associated Company**



**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Transaction**

Ref No.: 858260      Contact Type: Complaint      Source: Consumer      TCS? y

Comments: My name is [REDACTED] joined a business called Quixtar they promised me so much money, but never ever explained how the process work I appreciate if you can help me in this situation I paid with a check for \$100 dollars and I resigned last year I sent a letter to the corporation replying that i resign as a IBO Independent Business Owner the money was sent to the individual name Merwynn Montenegro by credit card I called the corporation to verify if it was true and beleive it or not the people who got me involve has my money the phone number to this individual who also got me involved his name is Ricardo Yustman he lives i n California in the city of San Marino his phone number is 1-909-398-4665 i have contacted both persons and nobody is returning the \$100 dollars back what do you recommend me to do. please contact me my phone number is [REDACTED] my name is [REDACTED] Thank you very much!

Created By: JMOORE      Created Date: 02/09/00

Updated By:      Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 100.00

Amt Paid: 100.00      Payment Method: Check (Personal)

Agency Contact: Internet      Complaint Date: 02/07/00

Initial Contact: In Person      Transaction Date:

Initial Response:

Product/Service: Bus Opps\Franchises\Distributorships

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

**Consumer**

Complaining Company/Org.:

Last name: [REDACTED]      First: [REDACTED]

Address: [REDACTED]

City: [REDACTED]      State: [REDACTED]

Country: UNITED STATES

Work phone: () -      Ext:

Fax Number: () -

Home Number: [REDACTED]

Email: [REDACTED]

Age Range:      Year Of Birth



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

**Company**

Company: Quixtar-Amway

Address: not sure

City: Michigan

State: MI Zip: not sure

Country: UNITED STATES

Email: not sure

URL:www.quixtar.com

Phone: ( ) -

Ext:

Company: Quixtar-Amway

Address: not sure

City: Michigan

State: MI Zip: not sure

Country: UNITED STATES

Email:

URL:

Phone: ( ) -

Ext:

**Company Representative**

Rep Name: Yustman, Ricardo

Title:

**Associated Company**



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

**Transaction**

Ref No.: 819073 Contact Type:Complaint Source: Consumer TCS? y

Comments: for registration fee consumer could sign on as an Independent business owner for company and receive 3% of proceeds from every person he signed up as IBOs. plus Amway cleaning products.

Created By: BREDDIX Created Date: 12/21/99

Updated By: BREDDIX Updated Date: 12/21/99

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested: 99.00

Amt Paid: .00 Payment Method:

Agency Contact: Mail Complaint Date: 11/02/99

Initial Contact: Print Transaction Date:

Initial Response:

Product/Service: Multi-Level Mktg\Pyramids\Chain Letters

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

**Consumer**

Complaining Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: [REDACTED] State: [REDACTED]

Country: UNITED STATES

Work phone: () - Ext:

Fax Number: () -

Home Number: [REDACTED]

Email:

Age Range: Year Of Birth



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

**Company**

Company: Quixtar

Address:

City:

State: XX Zip:

Country: Not Available

Email:

URL:

Phone: (301) 898-7071

Ext:

**Company Representative**

Rep Name: Blanchard, Henry

Title:

**Associated Company**



**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Transaction**

Ref No.: 806618 Contact Type: Complaint Source: Consumer TCS? y

Comments: I was asked by Mr [REDACTED] to attend a conference at the Omni Hotel in San Antonio on 12/01/99 on Quixtar.com. Quixtar claims to supply various products to consumers and pay those that invest in Quixtar.com a percentage of what they buy. Also if the people at the conference were to tell 6 to 8 people about Quixtar, that would increase their chances of making money. The man who gave the presentation, Tom Skragg, even drew out a partial pyramid. Close attention should be payed to this company as they are intending to have another conference in Mobile, Alabama December 12-14 and have the potential for ease of movement through the country and lack of identification since residing primari ly electronically.

Created By: JMOORE Created Date: 12/02/99

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 100.00

Amt Paid: .00 Payment Method: Unknown

Agency Contact: Internet Complaint Date: 12/01/99

Initial Contact: In Person Transaction Date: 11/24/99

Initial Response:

Product/Service: Multi-Level Mktg\Pyramids\Chain Letters

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

**Consumer**

Complaining  
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address:

City: State: XX Zip:

Country: Not Available

Work phone: () - Ext:

Fax Number: () -

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: [REDACTED] Year Of Birth



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

**Company**

Company: Quixtar.com

Address:

City: San Antonio

State: TX Zip:

Country: UNITED STATES

Email: emarketpl@aol.com

URL:www.quixtar.com

Phone: (210) 302-8219 Ext:

Company: Quixtar.com

Address:

City: San Antonio

State: TX Zip:

Country: UNITED STATES

Email:

URL:

Phone: (210) 302-8219 Ext:

**Company Representative**

Rep Name: Brashear, Herb

Title:

**Associated Company**



**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Transaction**

Ref No.: 771567      Contact Type: Complaint      Source: Consumer      TCS? Y

Comments: I'm not complaining about [REDACTED] but about the company that has duped him. Mr. Orr truly is the innocent victim in this whole thing. [REDACTED] a family friend, contacted me about checking into this company. He offered to pay the \$99.95 for me. AGAIN: MY COMPLAINT IS NOT AGAINST HIM, BUT QUIXTAR!!! I read your info on pyramiding, and Quixtar fits the bill, since they told [REDACTED] that he could buy himself up to the distributorship level. This is apparently a level that otherwise one would have to sell product to work up to. It smacks of pyramiding, and I hate to see my friend get caught up in this. I went online to check them out, and to my surprise found a site warning potential customers/victims about Quixtar! I read that information in sheer amazement. That site's owner has identified the principal parties as the same ones at the top of the Amway family. That person has been burned by them in the past, according to the website. This is all the info I have to share with you, and I share it in concern for others who may be duped into yet another scam. I am going to let [REDACTED] know what I have learned about this company, and felt it my civic duty to advise you of these people.

Created By: HBUCKMON      Created Date: 10/22/99  
 Updated By:      Updated Date:  
 Org Name: PUBLIC USERS - CIS  
 Amt Requested: 99.95  
 Amt Paid: .00      Payment Method: Unknown  
 Agency Contact: Internet      Complaint Date: 10/14/99  
 Initial Contact: In Person      Transaction Date: 09/01/99  
 Initial Response:  
 Product/Service: Multi-Level Mktg\Pyramids\Chain Letters  
 Statute/Rule: FTC Act Sec 5 (BCP)





Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

Law Violation: Deception/Misrepresentation

**Consumer**

Complaining

Company/Org.:

Last name:

First:

Address:

City:

State:

Country: UNITED STATES

Work phone ( ) - Ext:

Fax Number: ( ) -

Home Number:

Email:

Age Range:

Year Of Birth

**Company**

Company: Quixtar

Address: unknown

City: Greensboro

State: NC Zip:

Country: UNITED STATES

Email: Quixtar.com

URL:Quixtar.com

Phone: ( ) - Ext:

Company: Quixtar

Address: unknown

City: Greensboro

State: NC Zip:

Country: UNITED STATES

Email:

URL:

Phone: ( ) - Ext:

**Company Representative**

Rep Name: Orr, Phil

Title:

**Associated Company**



**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Transaction**

Ref No.: 769760 Contact Type: Complaint Source: Consumer TCS? Y

Comments: Company offers business opportunity to earn 30% in commission on web site sales from referrals. Company claims to pay residual income from downline sales. Company started on Internet 9/1/99. Company is a derivative of Amway. Company to date has not posted earnings on pv/bv page, and now claims will be 60 days before commissions are posted. Line of sponsorship page has never been open, so you have no idea why has signed up under your name. Company claims personal webpages not permitted to advertise their website using their name. Also claims all webpages must be preapproved and sent on cd for a 6 week approval time, and may not refer to anything but WEL COME.

Created By: JMOORE Created Date: 10/20/99

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 105.00

Amt Paid: 105.00 Payment Method: Check (Personal)

Agency Contact: Internet Complaint Date: 10/15/99

Initial Contact: In Person Transaction Date: 08/15/99

Initial Response:

Product/Service: Multi-Level Mktg\Pyramids\Chain Letters

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

**Consumer**

Complaining  
Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: [REDACTED] State: [REDACTED]

Country: UNITED STATES

Work phone: [REDACTED]

Fax Number: () -

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: [REDACTED] Year Of Birth



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

**Company**

Company: Quixtar -Amway

Address:

City:

State: XX Zip:

Country: Not Available

Email:

URL:www.quixtar.com

Phone: ( ) -

Ext:

Company: Quixtar -Amway

Address:

City:

State: XX Zip:

Country: Not Available

Email:

URL:

Phone: ( ) -

Ext:

**Company Representative**

Rep Name: Stapivic, John

Title:

**Associated Company**



**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Transaction**

Ref No.: 754869      Contact Type: Complaint      Source: Consumer      TCS? y

Comments: Quixtar representatives informed me and large groups of thousands of people that Quixtar would offer products through their website at the lowest price. I was required to pay \$99 to take advantage of these savings. Quixtar.com links to sites like IBM and Bass Pro Shops and dozens of others. We were told that if we linked to the IBM site for instance from Quixtar.com, we would buy at a price lower than going to IBM's site directly to purchase. we were told that all the linked stores offered us the lowest price-that's why we paid \$99. This has not been the case, and in fact shopping through Quixtar is either the same price or higher than going directly to the linked sites. I feel that Quixtar has not been t ruthful in their claims of income and savings.

Created By: HBUCKMON      Created Date: 10/01/99

Updated By:      Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid:      Payment Method:

Agency Contact: Internet      Complaint Date: 09/30/99

Initial Contact: In Person      Transaction Date:

Initial Response:

Product/Service: Internet Web Site Design\Promotion

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

**Consumer**

Complaining

Company/Org.:

Last name: [REDACTED]      First: [REDACTED]

Address: [REDACTED]

City: [REDACTED]      State: [REDACTED]

Country: Not Available

Work phone      () -      Ext:

Fax Number:      () -

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: [REDACTED]      Year Of Birth



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

**Company**

Company: Quixtar.com

Address:

City:

State: XX Zip:

Country: Not Available

Email:

URL:www.quixtar.com

Phone: ( ) -

Ext:

Company: Quixtar.com

Address:

City:

State: XX Zip:

Country: Not Available

Email:

URL:

Phone: ( ) -

Ext:

**Company Representative**

**Associated Company**



**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Transaction**

Ref No.: 744371 Contact Type: Complaint Source: Consumer TCS? Y

Comments: This company has been emailing the following unsolicited spam: Return-Path: <digitalwebave@usa.net> Received: from [216.208.61.8] ([38.11.199.217]) by hvmta01-stg.us.psimail.psi.net (InterMail v4.01.01.00 201-229-111) with SMTP id <19990901040850.OPCS1834.hvmta01-stg@[38.11.199.217]> for <allen@acninc.net>; Wed, 1 Sep 1999 00:08:50 -0400 From: Quixtar News <digitalwebave@usa.net> To: <allen@acninc.net> Message-Id: <419.436403.96267153digitalwebave@usa.net> Subject: All you need to know to Shop Discount Stores Mime-Version: 1.0 Content-Type: text/plain; charset=us-ascii Content-Transfer-Encoding: 7bit Date: Wed, 1 Sep 1999 00:08:54 -0400 Would you like access to shop at one of the World's largest online shopping discount stores that has 15,000 pages and 100,000 links? Name brand VCRs, Camera's, computers, shoes, clothing, jewelry, tires, &#8230; products from all walks of life at discount prices! Brand new online Sept. 1, 1999 Would you like to profit from sending others to shop Quixtar? Check out the benefits of becoming a member-plus of Quixtar! Can you to benefit from the e-commerce explosion? For additional information email Quixtar@lwebave.com, saying you are interested We are terribly sorry if you have received this message in error. Unsubscribe: just hit reply-send. Thank you

Created By: HBUCKMON Created Date: 09/23/99

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: .00

Amt Paid: .00 Payment Method: Unknown

Agency Contact: Internet Complaint Date: 09/19/99

Initial Contact: Internet/E-mail Transaction Date:

Initial Response:

Product/Service: Internet Access Services

Statute/Rule: FTC Act Sec 5 (BCP)



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

Law Violation: Deception/Misrepresentation

**Consumer**

Complaining  
Company/Org.:

Last name: [REDACTED]

First: [REDACTED]

Address: [REDACTED]

City: [REDACTED]

State: [REDACTED]

Country: UNITED STATES

Work phone ( ) - Ext:

Fax Number: ( ) -

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: Year Of Birth

**Company**

Company: Quixtar

Address:

City:

State: XX Zip:

Country: Not Available

Email: digitalwebave@usa.net

URL:www.quixtar.com

Phone: ( ) - Ext:

Company: Quixtar

Address:

City:

State: XX Zip:

Country: Not Available

Email:

URL:

Phone: ( ) - Ext:

**Company Representative**

**Associated Company**



**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Transaction**

Ref No.: 725033      Contact Type: Complaint      Source: Consumer      TCS? Y

Comments: Company is selling room on thier website for small businesses, the website never opened. From my conversation with the consumer it seems to be a pyramid. The company gets consumers to invest in the website and they get commission money for getting others to signup and a % of the profits for goods sold. Consumer used terms such as "downline" and "upline".

Created By: TROBINSON      Created Date: 09/02/99

Updated By: TROBINSON      Updated Date: 09/02/99

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested: 250.00

Amt Paid:      Payment Method:

Agency Contact: Phone      Complaint Date:

Initial Contact: Internet/E-mail      Transaction Date: 01/01/99

Initial Response: Internet/E-mail

Product/Service: Internet Information & Adult Services  
Multi-Level Mktg\Pyramids\Chain Letters

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Misrepresentations/Deception (note in comments)

**Consumer**

Complaining  
Company/Org.:

Last name: [REDACTED]

First: [REDACTED]

Address:

City:

State: [REDACTED]

Country: UNITED STATES

Work phone ( ) -      Ext:

Fax Number: ( ) -

Home Number: [REDACTED]

Email:

Age Range:      Year Of Birth





Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

**Company**

Company: Quixtar  
Address: Unknown  
Unknown  
City: Unknown State: XX Zip:  
Country: Not Available  
Email: abuse@amway URL:  
Phone: ( ) - Ext:

Company: Quixtar  
Address: Unknown  
Unknown  
City: Unknown State: XX Zip:  
Country: Not Available  
Email: URL:  
Phone: ( ) - Ext:

**Company Representative**

**Associated Company**

Company: Amway  
Address: 7500 Futon St E  
  
City: ADA State: MI Zip: 49357  
Country: UNITED STATES  
Phone: (919) 469-4182 Ext:  
Reason: Affiliate



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

Transaction

Ref No.: 686401 Contact Type:Complaint Source: Consumer TCS? y

Comments: This company is supposed to begin on September 1, 1999. A dear friend and her husband, who know nothing about computers or the internet, are anxiously waiting to invest. As they told me about the opportunity, I became suspicious. They spoke of members and signing up, things that sounded to me like a pyramid scheme. The company website seems to imply an association with Microsoft and IBM, though the wording was vague. There is also mention of big money to be earned. My friends are good, honest people and I don't want them to be scammed. Can you check it out?

Created By: HBUCKMON Created Date: 07/23/99

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: .00 Payment Method: Unknown

Agency Contact: Internet Complaint Date: 07/23/99

Initial Contact: In Person Transaction Date:

Initial Response:

Product/Service: Multi-Level Mktg\Pyramids\Chain Letters

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining

Company/Org.:

Last name: [REDACTED]

First [REDACTED]

Address: [REDACTED]

City: [REDACTED]

State [REDACTED]

Country: UNITED STATES

Work phone () - Ext:

Fax Number: () -

Home Number [REDACTED]

Email: [REDACTED]

Age Range: Year Of Birth



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

**Company**

Company: Quixtar

Address:

City:

State: XX Zip:

Country: Not Available

Email:

URL:<http://www.quixtar.com/edefaultnoan.html>

Phone: ( ) -

Ext:

Company: Quixtar

Address:

City:

State: XX Zip:

Country: Not Available

Email:

URL:

Phone: ( ) -

Ext:

**Company Representative**

**Associated Company**



**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Transaction**

Ref No.: 684508      Contact Type: Complaint      Source: Consumer      TCS? y  
 Comments: Businessman complains of receiving unsolicited e-mails from anothe company.  
 Created By: FTUCKER      Created Date: 07/21/99  
 Updated By: FTUCKER      Updated Date: 07/21/99  
 Org Name: Planning and Information- BCP  
 Amt Requested:  
 Amt Paid:      Payment Method:  
 Agency Contact: Mail      Complaint Date: 06/01/99  
 Initial Contact: Internet/E-mail      Transaction Date:  
 Initial Response:  
 Product/Service: Internet Access Services  
 Statute/Rule: Internet Access Related Services Violations  
                   FTC Act Sec 5 (BCP)  
 Law Violation: Invasion of Privacy

**Consumer**

Complaining Company/Org.:  
 Last name: [REDACTED]      First: [REDACTED]  
 Address:  
 City:      State:      Zip:  
 Country: UNITED STATES  
 Work phone ( ) -      Ext:  
 Fax Number: ( ) -  
 Home Number: ( ) -  
 Email: [REDACTED]  
 Age Range:      Year Of Birth

**Company**

Company: Quixtar  
 Address: Unknown  
                   Unknown  
 City: Unknown      State: XX      Zip:  
 Country: Not Available  
 Email:      URL:  
 Phone: ( ) -      Ext:



**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Company Representative**

**Associated Company**



**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Transaction**

Ref No.: 669860      Contact Type:Complaint      Source:Consumer      TCS? y

Comments: A number of people previously involved with International Heritage are making the rounds of Mt. Pleasant, S.C. soliciting interest in a new muti-level, pyramid scheme. I am an attorney and not involved in either promoting or investing int he scheme. I am just interested in bringing this to the FTC's attention before we see another round of disappointments and great financial loss as was suffered by the same people approached on this one as occurred with International Heritage. Never underestimate the greed of man.

Created By: HBUCKMON      Created Date: 07/02/99

Updated By:      Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid:      Payment Method:

Agency Contact: Internet      Complaint Date: 06/30/99

Initial Contact: Unknown      Transaction Date:

Initial Response:

Product/Service: Multi-Level Mktg\Pyramids\Chain Letters

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

**Consumer**

Complaining  
Company/Org.:

Last name: [REDACTED]      First: [REDACTED]

Address: [REDACTED]

City: [REDACTED]      State: [REDACTED]

Country: UNITED STATES

Work phone: [REDACTED]

Fax Number: ( ) -

Home Number: [REDACTED]

Email: [REDACTED]

Age Range:      Year Of Birth



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

**Company**

Company: Quixtar

Address:

City:

State: XX Zip:

Country: Not Available

Email:

URL:www.quixtar.com and  
www.countdown9199.com

Phone: ( ) -

Ext:

Company: Quixtar

Address:

City:

State: XX Zip:

Country: Not Available

Email:

URL:

Phone: ( ) -

Ext:

**Company Representative**

**Associated Company**



**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Transaction**

Ref No.: 649853      Contact Type: Request for Information      Source: Consumer      TCS? y

Comments: Consumer wanted information on a company.

Created By: MMAYO      Created Date: 06/09/99

Updated By:      Updated Date:

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested:

Amt Paid:      Payment Method:

Agency Contact: Phone      Complaint Date:

Initial Response:

Product/Service: Internet Access Services

Statute/Rule:

Law Violation:

**Consumer**

Complaining Company/Org.:

Last name: [REDACTED]      First: [REDACTED]

Address:

City:      State:      Zip:

Country: UNITED STATES

Work phone: ( ) -      Ext:

Fax Number: ( ) -

Home Number: [REDACTED]

Email:

Age Range:      Year Of Birth

**Company**

Company: Quixtar

Address: Unknown

Unknown

City: Unknown      State: XX      Zip:

Country: Not Available

Email:      URL:

Phone: ( ) -      Ext:

**Company Representative**

**Associated Company**





**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Transaction**

Ref No.: 631072      Contact Type: Complaint      Source: Consumer      TCS? y

Comments: I have helped you in the past so please listen now. This has got to be the biggest scam to ever hit the internet. Backed by the Amway MLM company and it is called Quixtar. Do a newsgroup sweep using Deja News and Alta Vista then use search engines to view the various web sites that are popping up like popcorn. You will see wild income claims, claims that say Bill Gates endorses it and on and on. This one will be a T-bone steak for the FTC and perhaps the Waterloo for Multi-Level-Marketing. Just use keyword Quixtar and you'll see. This Quixtar is also on AOL MLM forums.

Created By: HBUCKMON      Created Date: 05/17/99

Updated By:      Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid:      Payment Method:

Agency Contact: Internet      Complaint Date: 05/14/99

Initial Contact: Unknown      Transaction Date:

Initial Response:

Product/Service: Multi-Level Mktg\Pyramids\Chain Letters

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

**Consumer**

Complaining  
Company/Org.:

Last name: [REDACTED]      First: [REDACTED]

Address: [REDACTED]

City: [REDACTED]      St: [REDACTED]

Country: UNITED STATES

Work phone: () -      Ext:

Fax Number: () -

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: [REDACTED]      Year Of Birth



**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Company**

Company: Quixtar (Amway)

Address:

City:

State: XX Zip:

Country: Not Available

Email:

URL:

Phone: ( ) -

Ext:

**Company Representative**

**Associated Company**



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

Law Violation:

**Consumer**

Complaining  
Company/Org.:

Last name: [REDACTED] First [REDACTED]

Address: [REDACTED]

City: [REDACTED] State [REDACTED]

Country: UNITED STATES

Work phone [REDACTED]

Fax Number: ( ) -

Home Number: ( ) -

Email: [REDACTED]

Age Range: [REDACTED] Year Of Birth

**Company**

Company: Quixtar

Address:

City: State: XX Zip:

Country: Not Available

Email: URL:Quixtar.com

Phone: ( ) - Ext:

Company: Quixtar

Address:

City: State: XX Zip:

Country: Not Available

Email: URL:

Phone: ( ) - Ext:

**Company Representative**

**Associated Company**



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

**Transaction**

Ref No.: 617041 Contact Type: Request for Information Source: Consumer TCS? Y

Comments:

Unidentified consumer wanted any info about Quixtar - an internet mall opening September 1, 1999. He says that it is a venture of Amway Corp.

Created By: MVANTUSKO Created Date: 04/22/99

Updated By: Updated Date:

Org Name: East Central Region

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Phone Complaint Date: 04/22/99

Initial Response:

Product/Service: Multi-Level Mktg\Pyramids\Chain Letters

Statute/Rule: Rule / Other

Law Violation: Other (Note the Violation in the Comment Field)

**Consumer**

**Company**

Company: QUIXTAR Internet Based Business

Address:

unknown

City: Unknown State: ZZ Zip:

Country: Not Available

Email: URL:

Phone: ( ) - Ext:

**Company Representative**

**Associated Company**



**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Transaction**

Ref No.: 583375      Contact Type: Complaint      Source: Consumer      TCS? y

Comments: I have been asked to join a new e-commerce marketing company who's grand opening is supposed to be September 1, 1999. I've been told that this new venture consists of three corporations: Microsoft; IBM; and Amway. I'm surprised that these companies would be involved in a pyramid scheme. I have located an additional website at:  
<http://www.countdown9199.com/english/website/etail.html> I was asked to attend a seminar in Athens, Alabama next week. The presentation is to be delivered by a Dr. David Morgan of Athens, 256-232-9242. My neighbor said, if this Doctor is in the group, it can't be a scheme, but I have my doubts. The meeting is scheduled for Tuesday, March 16, 1999 at 7:00 p.m. Feel free to call me if you have any questions. Please keep my name confidential if you plan to investigate. Thank you [REDACTED]

Created By: FTUCKER      Created Date: 03/25/99

Updated By:      Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 168.00

Amt Paid:      Payment Method:

Agency Contact: Internet      Complaint Date: 03/12/99

Initial Contact: Phone      Transaction Date: 03/08/99

Initial Response:

Product/Service: Investments: Other (note in comments)

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

**Consumer**

Complaining Company/Org,:

Last name: [REDACTED]      First: [REDACTED]

Address: [REDACTED]

City: [REDACTED]      State: [REDACTED]

Country: UNITED STATES

Work phone: [REDACTED]

Fax Number: ( ) -

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: [REDACTED]      Year Of Birth



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

**Company**

Company: Quixtar

Address: Unknown

Unknown

City: Unknown

State: XX Zip:

Country: Not Available

Email: unknown

URL: <http://www.quixtar.com>

Phone: ( ) -

Ext:

Company: Quixtar

Address: Unknown

Unknown

City: Unknown

State: XX Zip:

Country: Not Available

Email:

URL:

Phone: ( ) -

Ext:

**Company Representative**

**Associated Company**



**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Transaction**

Ref No.: 768338      Contact Type: Request for Information      Source: Consumer      TCS? N  
 Comments:  
 Re: antitrust. Referred to BC, Frances Cariaga  
 Created By: IBOLEN      Created Date: 10/19/99  
 Updated By:      Updated Date:  
 Org Name: Planning and Information- BCP  
 Amt Requested:  
 Amt Paid:      Payment Method:  
 Agency Contact: Mail      Complaint Date: 10/18/99  
 Initial Response:  
 Product/Service:  
 Statute/Rule: FTC Act Sec 5 (BC)  
 Law Violation:

**Consumer**

Complaining Company/Org.:  
 Last name: [REDACTED]      First: [REDACTED]  
 Address:  
 City:      State:      Zip:  
 Country: UNITED STATES  
 Work phone: [REDACTED]      Ext:  
 Fax Number: [REDACTED]  
 Home Number: ( ) -  
 Email:  
 Age Range:      Year Of Birth

**Company**

Company: Quixtar  
 Address: Unknown  
           Unknown  
 City: Unknown      State: XX      Zip:  
 Country: Not Available  
 Email:      URL:  
 Phone: ( ) -      Ext:

**Company Representative**

**Associated Company**



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

Transaction

Ref No.: 707858 Contact Type: Complaint Source: Consumer TCS? N

Comments: I would like more information on Quixtar, a division of Amway. There personel are really pushing this company in my area and making grand promises of quick, easy wealth. I am skeptical to say the least. Thanks [REDACTED]

Created By: HBUCKMON Created Date: 08/13/99

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 225.00

Amt Paid: .00 Payment Method: Unknown

Agency Contact: Internet Complaint Date: 08/09/99

Initial Contact: In Person Transaction Date: 08/09/99

Initial Response:

Product/Service: OS-Other (Note type in comments)

Statute/Rule:

Law Violation:

Consumer

Complaining Company/Org.:

Last name: [REDACTED] First: [REDACTED]

Address: [REDACTED]

City: [REDACTED] State: [REDACTED]

Country: UNITED STATES

Work phone: () - Ext:

Fax Number: () -

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: [REDACTED] Year Of Birth





Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

**Company**

Company: Quixtar

Address:

City:

State: XX Zip:

Country: Not Available

Email:

URL:www.quixtar.com

Phone: ( ) -

Ext:

Company: Quixtar

Address:

City:

State: XX Zip:

Country: Not Available

Email:

URL:

Phone: ( ) -

Ext:

**Company Representative**

**Associated Company**



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

Transaction

Ref No.: 627865 Contact Type: Complaint Source: Consumer TCS? N

Comments: This is not a complaint, but rather a request for information on a company known as Quixtar, Inc. Does the FTC have any information on this company, and does there exist an advisory, or cautionary information published in relation to doing business with them? I have been contacted by a representative of Quixtar and asked to join as they introduce the company 1 September 1999. Through my personal research I have discovered that the company is closely affiliated with Amway and its multi-level marketing schemes, although when that direct question is asked of the contact person he deflects it by saying we are using their infrastructure and business plan, but we have no affiliation with them. My question is one of internet law, and what is legal today, or pending litigation that may impact the law in the future - Is this type of company allowed to legally operate over the internet? My local Better Business Bureau was unable to help me. Thank you for your time on this matter

Created By: HBUCKMON Created Date: 05/13/99  
Updated By: Updated Date:  
Org Name: PUBLIC USERS - CIS  
Amt Requested: 150.00  
Amt Paid: .00 Payment Method: Unknown  
Agency Contact: Internet Complaint Date: 05/12/99  
Initial Contact: In Person Transaction Date:  
Initial Response:  
Product/Service: OS-Other (Note type in comments)  
Statute/Rule:



**Consumer Information System  
Complaint Detail Report**

06/02/2000

MWOODSON

**Transaction**

Ref No.: 602202      Contact Type: Complaint      Source: Consumer      TCS? N

Comments: I was approached by QUIXTAR stating that I could make thousands, by building web sites and working from home as ago between for the buyer and wholesaler. I can't seem to find ANY info on this comapny and would like to see thier records/books etc prior to doing business with them. Is there anything you can do ? I read your advise and I plan to use it... IF I can find this QUIXTAR company. I would appreciate any help you can offer. Sincerely, [REDACTED] or by e-mail at [REDACTED]

Created By: HBUCKMON      Created Date: 04/15/99

Updated By:      Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: .00      Payment Method: Unknown

Agency Contact: Internet      Complaint Date: 04/15/99

Initial Contact: Internet/E-mail      Transaction Date:

Initial Response:

Product/Service: OS-Other (Note type in comments)

Statute/Rule:

Law Violation:

**Consumer**

Complaining Company/Org.:

Last name: [REDACTED]      First [REDACTED]

Address: [REDACTED]

City: [REDACTED]      State [REDACTED]

Country: [REDACTED]

Work phone [REDACTED]      Ext:

Fax Number: ( ) -

Home Number: [REDACTED]

Email: [REDACTED]

Age Range:      Year Of Birth



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

**Company**

Company: QUIXTAR Internet Based Business

Address:

unknown

City: Unknown

State: ZZ Zip:

Country: Not Available

Email: unknown

URL:www.countdown9199.com

Phone: ( ) -

Ext:

Company: QUIXTAR Internet Based Business

Address:

unknown

City: Unknown

State: ZZ Zip:

Country: Not Available

Email:

URL:

Phone: ( ) -

Ext:

**Company Representative**

**Associated Company**



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

Transaction

Ref No.: 593824 Contact Type:Complaint Source: Consumer TCS? N

Comments: This is NOT a complaint. Just would like information if this new company has been registered as an individual company or is it just part of the Amway Corporation. Owners Rich DeVos and Jay Vanandel? -

Created By: HBUCKMON Created Date: 04/06/99

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: Payment Method:

Agency Contact: Internet Complaint Date: 04/01/99

Initial Contact: Unknown Transaction Date:

Initial Response:

Product/Service: OS-Other (Note type in comments)

Statute/Rule:

Law Violation:

Consumer

Complaining  
Company/Org.:

Last name: [REDACTED]

First: [REDACTED]

Address: [REDACTED]

City: [REDACTED]

State: [REDACTED]

Country: UNITED STATES

Work phone [REDACTED] t:

Fax Number: () -

Home Number: [REDACTED]

Email: [REDACTED]

Age Range: Year Of Birth



Consumer Information System  
Complaint Detail Report

06/02/2000

MWOODSON

**Company**

Company: Quixtar

Address:

City:

State: MI Zip:

Country: UNITED STATES

Email:

URL:Quixtar.com

Phone: ( ) - Ext:

Company: Quixtar

Address:

City:

State: MI Zip:

Country: UNITED STATES

Email:

URL:

Phone: ( ) - Ext:

**Company Representative**

**Associated Company**